



## ANTI-VIOLENCE CENTRES, CONTACTS, RECEPTION AND INFORMATION

### WHERE TO ASK FOR HELP

**Single emergency number: 112**

**Anti-violence and anti-stalking number: 1522**

The public utility number **1522** is active **24** hours a day every day of the year and is accessible from the entire national territory free of charge, both from landline and mobile phones, with a reception available in Italian, English, French, Spanish and Arabic.

**App 1522**

Available on IOS and Android, it allows women to chat with operators. It is also possible to chat via the ( <https://www.1522.eu/> ) of the anti-violence and anti-stalking number 1522.

## **AIDS and STI freephone number - 800 861061**

If you have suffered sexual violence. Expert staff answer from Monday to Friday from 1 p.m. to 6 p.m. about the possible risks of contracting sexually transmitted infections as a result of violence. You can also access [www.uniticontrolaids.it](http://www.uniticontrolaids.it)

## **YouPol App**

Developed by the State Police to report incidents of drug dealing and bullying, the App has now also been extended to crimes of violence occurring within the home

(<https://www.poliziadistato.it/articolo/165e7a3376a831d972566655#:~:text=Youpol%20%C3%A8%20l'app%20realizzata,per%20dispositivi%20ios%20e%20Android.>)

# WHO TO CONTACT

## **EMERGENCY ROOM**

Especially if one needs immediate medical care that cannot be postponed. The social and health workers in the emergency room, in addition to providing the necessary treatment, will be able to direct the victim of violence towards a pathway out of violence

## **HEALTH SERVICES**

Territorial services in which midwives, gynaecologists and psychologists welcome women victims of violence by offering assistance, care and support, in cooperation with other services and/or institutions, at family counselling centres.

**Family advice centres** (<https://www.ausl.bologna.it/cit/consultori-familiari>)

## **ANTI-VIOLENCE CENTRES**

They are social and cultural centres run by women, offering welcome, counselling, listening and support to women, including those with children, who are threatened or have suffered violence.

The main objective of the centres is to prevent and combat male violence against women.

- **Casa delle Donne (Women's House)** (<https://www.casadonnae.it/>)
- **MondoDonna** (<https://www.mondodonna-onlus.it/chiama-chiama/>)
- **UDI** (<https://www.udibologna.it/category/violenza-sulle-donne/>)

- **SOS Donna (SOS Woman)** (<https://www.sosdonna.org/>)

## **PHARMACIES**

To receive information if you cannot immediately contact the anti-violence centres or the emergency room

## **TERRITORIAL SOCIAL SERVICES**

They provide information, guidance and counselling to women victims of violence and ill-treatment. They offer interventions and services, in integration with other services and/or institutions. The access point is the social desk.

<https://www.comune.bologna.it/servizi-informazioni/sportelli-sociali-comune-bologna>

## **MALE PERPETRATOR CENTRES**

Services that can be either publicly or privately run, which deal with male perpetrators of violence in order to help them become aware that violence must be addressed with appropriate support.

- **Centro senza violenza (Centre without violence)**  
(<https://www.senzaviolenza.it/>)
- **LDV (Liberate Yourself From Violence)** (  
<https://www.ausl.bologna.it/news/archivio-2018/auslnews.2018-02-01.2961866286>)

## **FOREIGNERS' DESK OF CITTADINANZATTIVA OF EMILIA ROMAGNA**

Attentive listening, orientation and accompaniment towards services in the area

Tel.: +39 373 7546056

<https://sportelli.cittadinanzattiva-er.it/>